**Admin User Journey for E-commerce System**

**Key Scenarios:**

**Tenant Management:**

* Add the tenant and select (store or restaurant)

**Product Management:**

* Admin can add, update, and remove products.
* Admin can categorize products and manage stock availability.

**User & Address Management:**

* Admin can view and manage user accounts and their addresses (shipping & billing).
* Admin can assign user roles, such as customer, seller, or manager.

**Order Management:**

* Admin can view all orders, including their payment method (COD, advance) and status.
* Admin can update order status from pending to shipped, delivered, or canceled.
* Admin can see the associated shipping and billing addresses for each order.

**Payment Tracking:**

* Admin can track payments by method (COD, card, advance) and their status (pending, paid).
* Admin can manage refunds if an order is canceled.

**Reporting & Analytics:**

* Admin can generate reports for sales, payments, and user activity.
* Admin can filter reports by payment method, or date range.

**ERD**

